

Norris Electric *News*

Your Touchstone Energy® Cooperative

Norris Electric Cooperative

8543 N St Hwy 130
Newton, IL 62448

Phone: 618-783-8765
or **Toll-Free:**
1-877-783-8765

Report an Outage:
1-877-783-3221

Office Hours:
Monday – Thursday
7 a.m. – 5 p.m.

Chairman
Gordon McClureJasper

Vice Chairman
Justin Parcel..... Clark

Secretary/Treasurer
Ted Helmink Cumberland

Directors
Ava Lemmon Crawford
Brandon Graves Richland
Kurt Holscher Crawford
Gilbert Garbe Effingham
Scott Weiss.....Lawrence
Dan Strine Wabash
Dave Sheppard.....Jasper
Ron Viehman.....Lawrence

General Manager
Tamara Phillips



Help us reduce your costs

Are you paying your electric or internet bill by credit card or debit card? Did you know that every time a credit or debit card is used, Norris Electric pays a fee? It is true. Norris Electric pays a percentage of the total amount charged to your card. In order to keep members' costs low, we encourage you to review other payment options:

- Mail your check to the office.
- Set up recurring bank draft from your checking or savings account.
- Make a payment at one of the convenient local banks.

- Set up electronic payment from your bank to be transferred to Norris Electric.
- Pay by e-check from our automated phone system.
- Pay online with e-check at www.norriselectric.com.
- Download the Norris app on your smartphone and pay by autopay or e-check.
- Make check or cash payment in our office.

Please contact the office to make changes that will reduce costs for everyone.

Download the Norris Electric App Today!

Do you have an iPhone or Android smartphone? If so, Norris Electric Cooperative has a smartphone app for you. The app is named Norris Electric and is available for free for iPhone and Android smartphones.

With the app, members can check their balance, make a payment, view payment/bill history, report an outage, view the outage map, view usage graphs which tracks usage consumption and set alerts and reminders for due date, high energy usage and payment confirmation.

The app can be found by visiting the Apple App Store or Google Play Store and searching "Norris Electric."

If you have any trouble downloading or signing up for the app, give us a call at 1-877-783-8765 and we can walk you through it.



Norris Electric



Meet your elected Norris Electric Directors:



Gilbert Garbe
Effingham County



Ted Helmink
Cumberland County
Secretary/Treasurer



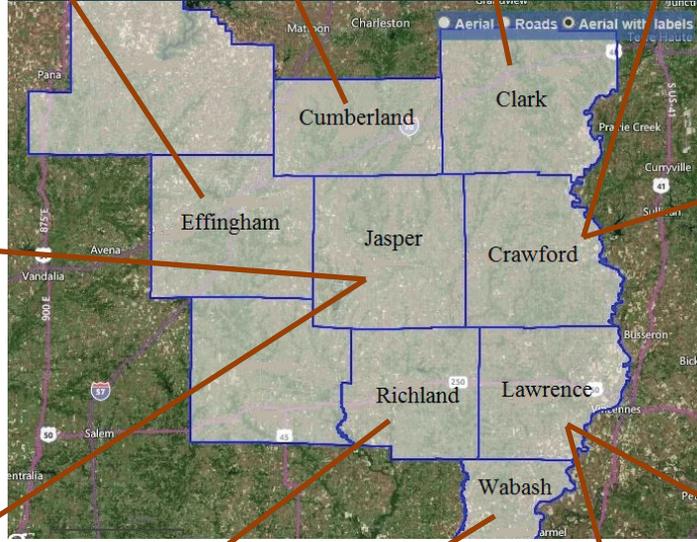
Justin Parcel
Clark County
Vice President



Kurt Holscher
Crawford County



Gordon McClure
Jasper County
President



Ava Lemmon
Crawford County



Dave Sheppard
Jasper County



Scott Weiss
Lawrence County



Brandon Graves
Richland County



Dan Strine
Wabash County



Ron Viehman
Lawrence County

A board of directors is the representative body of the members of the cooperative. It represents the legitimate cooperative owners and acts on their behalf. The owners elect the board and place in its hands the administration of the assets and responsibilities of the cooperative. The board of directors has five principal functions

1. Legal: Ensure the legal right of the cooperative to exist.
2. Trusteeship: Act in the best interest of the members.
3. Planning: Develop programs and carry out plans based on ideals that reflect the thinking of its members, with realistic goals adjusted to the purposes of the cooperative.
4. Resources: Assure the availability of basic resources, including personnel, loan funds, wholesale power, and revenue, according to the cooperative's size and needs.

5. Control: Monitor operations to assure compliance with board policy, budgets, member relations, loan covenants, contractual compliance and long-range planning.

In addition to the above responsibilities, directors also have certain duties and rights. Directors' duties include loyalty, obedience and due care. Loyalty requires a director to be loyal first to the cooperative entity. Obedience requires a director to perform his or her duties in accordance with applicable laws, bylaws, contracts and policies. Due care requires a director to perform his or her duties as a member of the board, or any committee of the board upon which he or she serves, in good faith, in a manner he or she reasonably believes to be in the best interests of the cooperative, and with the care that an ordinarily prudent person in a similar position would use under similar circumstances

Make sure your phone number and email are up to date

Over the years, many members have done away with their landline telephones. Due to this, the co-op is sometimes unable to reach members without a current phone number in our system.

We ask that if you have changed your primary phone number or would like to add a cell phone number to your account, to please notify us.

Updating your phone number helps automate payment in our IVR and outage system. It automatically recognizes the account associated with the phone number, making the process smooth.

It is important we have a current number and email address in our system so that we are able to reach you in case of an emergency. Please give us a call at 877-783-8765 to update your information.



A Safe, Happy House

Four Easy Ways to Boost Electrical Safety at Home

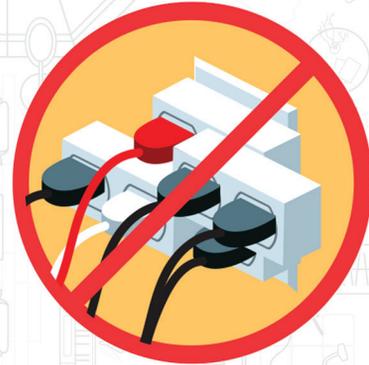
DON'T

place flammable items, like potholders, napkins or dish towels near the stove while cooking.



DO

keep electrical devices away from water to prevent electric shock.



DO

ensure you're using the correct wattage in all light fixtures



DON'T

overload electrical outlets with more devices than the circuit can handle.

May is National Electrical Safety Month.



Students representing Norris Electric Cooperative are pictured with Senator Jason Plummer (R-55) and Representative Blaine Wilhour (R-110)

Leaders of tomorrow represent their co-op on Youth Day

For the first time since 2019, the Illinois Electric and Telephone Cooperatives Youth Day returned following a three-year hiatus due to the COVID-19 pandemic. Nearly 200 students representing 22 Illinois electric and telephone cooperatives had the opportunity to visit the State Capitol, view state government in action and question their legislators on key issues.

“Youth Day is designed to introduce young rural leaders to state government,” said Brooke Gross, who coordinates youth programs at the Association of Illinois Electric Cooperatives. “Not only do these students interact with their elected officials, they learn more about their electric or telephone cooperative’s role in their own community.”

State Senator Jason Plummer (R-55) and Representatives Blaine Wilhour (R-110) and Adam Niemerg (R-102) met with 12 students representing Norris Electric Cooperative during Youth Day on Wednesday, March 29 in Springfield. These students included: Maggie Moeller, Tyler Olmstead, Makenzie Ostrander, Mallorie Dart, Macy Thompson, Addison McNair, Morgan Knoblett, Jackson Holste, Brandon Beccue, Isabella Phillips, Hayden Parcel and Tommy Roberts.

During lunch, Illinois State Treasurer Michael Frerichs addressed the students. He discussed how he got into politics and encouraged them to follow their passions in life. In addition, students learned more about the cooperative program.

Participants also met Abigail Meyer, the 2022-23 Illinois Youth Leadership Council Representative from Tri-County Electric Cooperative. She spoke about her experiences on the Youth to Washington Tour and challenged attendees to maintain an interest in their cooperatives and the political process. In the afternoon, the students visited the Abraham Lincoln Presidential Museum and Lincoln Home National Historic Site.

Participants were interviewed for the chance to participate in the Youth to Washington Tour, to be held June 16-23, 2023. Isabella Phillips and Addison McNair will represent Norris Electric Cooperative on the weeklong trip to meet their elected officials, see historic sites, learn firsthand how cooperatives work and gain valuable leadership skills.

Norris Electric

Cooperative is a member of Touchstone Energy — a national alliance of local, consumer-owned electric cooperatives providing high standards of service to members large and small. More than 700 Touchstone Energy cooperatives in 46 states deliver energy and energy solutions to more than 30 million members every day. Norris Electric is committed to providing superior service based on four core principles: integrity, accountability, innovation and commitment to community. The co-op serves more than 19,820 meters over 4,110 miles of line in parts of Clark, Crawford, Cumberland, Effingham, Jasper, Lawrence, Richland and Wabash counties. For more information, visit www.norriselectric.com. Norris Electric Cooperative is an equal opportunity provider and employer.



Students representing Norris Electric Cooperative are pictured with Representative Adam Niemerg (R-102).