

Norris Electric

Your Touchstone Energy® Cooperative



News

Norris would like to congratulate two employees on their retirement

Kent Benefiel began his employment as a part-time groundman in 1979. He became a full-time employee in November 1971 as a line clearance apprentice. Other positions Kent held was a line clearance journeyman, apprentice lineman, journeyman lineman and his last position held was a line foreman. Norris would like to thank Kent for 38 years of service and wish him well in his retirement.



Doug Page began his employment as a part-time janitor in 1974. He became a full-time employee in September 1976 as a groundman. Other positions Doug held was apprentice lineman, journeyman lineman, line foreman and retired as a maintenance lineman. Norris would like to thank Doug for 44 years of service and wish him well in his retirement.



Payment methods

COVID-19 has changed the way many of us function. We want our members to be informed of all the payment options available to them.

- **Automatic draft** is one of our many options of payment methods. Each month, Norris Electric will automatically draft your checking or savings account the day before it is due. You will never have to worry about your bill again. If you would like to sign up for automatic draft, fill out the attached form and mail it into the office ... it is as simple as that!
- **Bank online** is an option set up by your bank. An electronic payment will be transferred to NEC from your bank.
- **Over the phone** payments can be made any time through our automated payment center.
- **Online payments** through our website, norriselectric.com, is a way to make payments anytime at your convenience.
- **Norris app** is as easy as 1,2,3. If you have a smartphone, this is the way to go!
- **Local banks** accept payments as long as it is not past due.
- **Mailing** your payment is always an option for our members.

Download the Norris Electric App Today!

Do you have an iPhone or Android smartphone? If so, Norris Electric Cooperative has a smartphone app for you. The app is named Norris Electric and is available for free for iPhone and Android smartphones.

With the app, members can check their balance, make a payment, view payment/bill history, report an outage, view the outage map, view usage graphs which tracks usage consumption and set alerts and reminders for due date, high energy usage and payment confirmation.

The app can be found by visiting the Apple App Store or Google Play Store and searching "Norris Electric."

If you have any trouble downloading or signing up for the app, give us a call at 1-877-783-8765 and we can walk you through it.



Area Banks Accepting Norris Electric Payments

Please remember when you take your payment to the bank it is mailed to us and not directly posted to your account until Norris Electric receives it. This could take several days due to the mail service.

Please note these banks are not allowed to take payments if your payment is past due.

Bridgeport	Peoples State Bank
Casey	First Neighbor Bank
Dieterich	Dieterich Bank
Effingham	Crossroads Bank Dieterich Bank: Effingham Branch Dieterich Bank: Lake Sara Branch
Greenup	First Neighbor Bank
Hutsonville	Farmers & Merchants Bank
Lawrenceville	First Financial Bank, NA Heritage State Bank Peoples State Bank
Newton	First Financial Bank, NA Dieterich Bank: IGA Branch Peoples State Bank

Olney	First Financial Bank, NA
Palestine	Regions Bank
Robinson	First Financial Bank, NA
St. Francisville	Peoples State Bank
Ste. Marie	Ste. Marie State Bank
Sigel	Sigel Community Bank
Sumner	Peoples State Bank
Teutopolis	Teutopolis State Bank Dieterich Bank: National Trail Banking Center

Norris Electric Cooperative
Authorization Agreement for Direct Payments (ACH Debits)

I (we) hereby authorize NORRIS ELECTRIC COOPERATIVE to initiate debit entries to my (our) Checking Account indicated below at the depository financial institution named below, hereafter call DEPOSITORY, and to debit the same to such account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law.

Depository
Name _____ Branch _____

Address _____

City _____ State _____ Zip _____

Routing Account
Number _____ Number _____

This authorization is to remain in full force and effect until NORRIS ELECTRIC COOPERATIVE has received written notification from me (or either of us) of its termination in such time and in such manner as to afford NORRIS ELECTRIC COOPERATIVE and DEPOSITORY a reasonable opportunity to act on it.

Name(s) as it appears
on checking account _____
(please print)

Signature(s) _____

Address _____

Call Back Phone Number if Bank doesn't Approve _____
Please include a void check with this agreement.

Office Use Only

Name on Electric Bill	_____	Date	_____
Billing Acct Number	_____	Cycle	_____
	_____	Cycle	_____
	_____	Cycle	_____

I hit a power pole or other electrical equipment. Now what?

We all think it will never happen to us, but it can in an instant.

Drivers veer off the road and run into power poles. Farmers sometimes contact a power line while driving tractors or other machinery. Dump or feed truck drivers raise or lower their bed and snag a power line.

People can become dangerously close or enter electricity's path.

Knowing what to do in that situation can save your life. Incidents with power lines or other utility equipment break the electrical current's usual path. This can make the ground, vehicles and other equipment electrified.

If you hit a utility pole, pad-mounted transformer (green box) or other electrical equipment, **DO NOT** get out of the vehicle. Instead, **call 9-1-1 and wait for utility crews to come** to de-energize power. Call 9-1-1 in all of these instances:

- Your tractor or car **strikes a guy wire** (guy wires are the wires staked into the ground that stabilize utility poles). Under normal conditions, the guy wire is neutral, but if the wire is weakened, pulled out of the ground or otherwise damaged, it could become energized.
- You hit a patch of ice and go off the road and **hit a utility pole**. Or you are in a car accident and **one of the vehicles strikes a power pole**. Only get out of the car if there is smoke or a fire; otherwise, stay put. If there is a fire, make a clean jump or hop from your car or truck (without touching it), and hop with your feet together or shuffle keeping your feet on the ground at least 30 feet to safety. Think of the downed line sending electrical current across the ground in a ripple-like effect. Each ring of

the ripple represents a different voltage. If you step from one ring to another, **this is called step potential** and it can electrocute you.

- You see an accident that involves **a downed power line. DO NOT** approach the scene.
- You hit a **pad-mounted transformer** or other type of **electrical box**.
- Your vehicle hits a **substation**.
- You ran off the road, hit a pole and it's dark out, but **YOU DON'T KNOW** if lines are down.

Other situations

- You get something stuck in power lines (drone or remote-control device): Do not try to retrieve it.
- You see kids climbing or sitting on pad-mounted transformers: Tell them not to sit or play on it.
- You are carrying a tall ladder or pole: Look up for power line locations and keep at least a 10-foot clearance at all times.
- You see kids climb trees that have power lines above: Warn them not to climb trees near power lines.
- You are using a portable generator: Never plug it into a wall outlet. This can cause backfeeding into the line and kill a line-worker or neighbor.



For more information about electrical safety, visit SafeElectricity.org.

Nana's Pineapple Pecan Cake

Submitted by Norris Employee
Jamie Mendenhall

Adapted from himjussayin.co



Ingredients

- 1 cup chopped pecans
- 1 1/2 cups sugar
- 2 eggs
- 1 teaspoon baking soda
- 1 teaspoon vanilla
- 1 pinch salt
- 1 - 20-ounce can crushed pineapple in its own juice (no syrup), undrained

Cream Cheese Frosting

- 1/2 cup butter or 1 stick
- 1 - 8-ounce cream cheese, softened
- 1 teaspoon vanilla
- 1 1/2 cups confectioners' sugar

Directions

Preheat oven to 350 F. Mix all cake ingredients in a bowl. Pour into a greased 9X13 inch pan and bake for 35 to 40 minutes until top is golden brown. For the frosting, beat butter, cream cheese and vanilla together until creamy. Gradually mix in powdered sugar. Frost cake while still warm. Sprinkle with chopped nuts, if desired.